

**Karen Heffner**  
**ministers at both Villa Vista**  
**(Alzheimer/Dementia Assisted Living Facility) and Life Care.**

- At Villa Vista, she has been a volunteer piano player/sing-a-long leader weekly for almost 7 years now. Over the years, she has compiled four books of large-print lyrics for “oldies,” patriotic songs and hymns which they use on a rotation basis. She plays for an hour, during which, if his schedule permits, a wonderful male attendant dances with each of the residents, while Karen bangs out even more perky music! She loves it...and it is the high point of the week for residents.
- At Life Care, she is a volunteer State-certified Ombudsman (resident advocate) for Long-term Care. She visits Life Care weekly, making rounds, visiting with residents (both long-term and rehab) to determine if there are any concerns that need to be addressed. She interacts regularly with family members, staff, and the social service department.